Queensland’s System for real-time reporting for Monitored Medicine, QScript

Application for Consumer Reference Group and public facing videos

Closing date: 5pm Tuesday 28 January 2020

**Health consumers and/or carers are invited to take part in a project aimed at educating the public and medical professionals about Queensland’s real-time prescription monitoring system, called QScript.**

Insight is seeking to partner with consumers and/or carers who have lived experience of persistent pain, anxiety, sleep problems or Attention Deficit Hyperactivity Disorder (ADHD). Consumers will have the opportunity to participate in the development of education and communication relating to Queensland’s new real time prescription monitoring system, QScript.

Insight are developing a series of videos to educate the public and medical professionals about QScript. Consumers partnering on this project will inform and guide the content of the videos, and potentially appear in the videos.

**Who is conducting this project – Insight**

Queensland Health have contracted Insight, an education provider, to develop education modules relating to Queensland Health’s Program of Work, real time prescription monitoring system. Insight will be conducting this work on behalf of Queensland Health. Read more about Insight: <https://insight.qld.edu.au/>

**What are monitored medicines?**

‘Monitored medicines’ are medicines identified by Queensland Health as potentially presenting a high risk of harm to patients as a result of misuse, abuse, diversion, substance use disorder and/or overdose. Because of this risk, the dispensing of these medicines is closely monitored to help ensure safe use.

These monitored medicines are most commonly used to treat pain, insomnia, attention deficit hyperactivity disorder (ADHD), and mental health difficulties such as anxiety.

**What is real-time reporting of monitored medicines?**

Providing real-time prescription information directly to treatment providers is one means of significantly improving prescribing and dispensing decisions and reducing harms from inappropriate and/or unsafe use of high-risk prescription medicines.

For further details on the program of work involving Queensland’s real time prescription monitoring system, QScript.[**https://www.health.qld.gov.au/clinical-practice/guidelines-procedures/medicines/real-time-reporting**](https://www.health.qld.gov.au/clinical-practice/guidelines-procedures/medicines/real-time-reporting)

Consumer Opportunity

**Initial Consumer Reference Group meeting: the week of 10th of February 2020**

**Filming to be scheduled: between the 17th of February to the 16th of March, 2020**

1. **Join the Consumer Reference Group** to inform the below pieces of work. This Reference Group will continue throughout the implementation of the program and any further marketing or educational information.
2. **QScript public-facing video**. Queensland Health is currently engaging pharmacists, medical practitioners and health consumers to be filmed in a video to educate the public about QScript. The public facing video will be featured in various channels, primarily social media and online education modules for clinicians. Consumers will be asked to:
* Provide feedback on the script developed for the public video and;
* Consumer representatives who are comfortable with being featured (filmed, delivering a piece to camera) in the promotional video. **See public facing script here.**
1. **Clinician facing education – Honest Conversations**. As with the public-facing video, consumers will be asked to:
* Provide feedback on the script, and
* Consumer representatives who are comfortable with being featured (filmed, delivering a piece to camera) in the promotional video.

**Overview of Consumer group:** See terms of reference

**Terms of Reference:** See terms of reference

Consumer role

The role of the successful applicants will be to:

* Actively participate in the consumer advisory group
* Actively participate in the projects outlined above
* Confidently advocate on behalf of health consumers and carers
* Bring a consumer/ carer perspective to all discussions and decision-making
* Possess a good understanding of matters that affect people receiving monitored medicines

Who is it for?

This opportunity would suit a consumer or carer representative:

* With a lived experience or caring for someone with persistent pain, anxiety, sleep problems (insomnia) or ADHD.
* Who is comfortable being featured on film and delivering a script to the camera
* Have an understanding of the Queensland Health system and experience providing consumer feedback

Time and location

**Timing and frequency of meetings**: see terms of reference. The Consumer Reference Group meeting will occur in the week of the 10th of Februaryto contribute to the public facing video and clinician facing education. Filming is aimed to be completed between the 17th of February to the 16th of March 2020.

**Location of meetings**: Brisbane. Teleconferencing/dial in options can be made available for members in remote locations. See terms of reference.

Remuneration and Support

Insight will remunerate and reimburse consumers for their time and expenses in alignment with [Health Consumers Queensland’s Position Statement](http://www.hcq.org.au/wp-content/uploads/2015/12/Consumer-Remuneration-Rates-Dec-2015.pdf) as per details below:

* $187 for **meetings** 4 hours and under (including pre-reading and travel time).
* OR $40 per hour including preparation time.

The consumer/or carer will also be reimbursed for any travel or parking expenses.

Payments will be made in the form of a Coles/Woolworths voucher (including travel expenses).

For consumers based outside of Brisbane in regional, rural or remote locations, Videoconferencing and Teleconferencing facilities will be made available.

Insight staff will also provide support to those consumers who require additional assistance in order to participate.  Contact Insight directly to discuss on (07) 3837 5655.

How to apply

**Please complete this consumer application form and return to****consumer@hcq.org.au** **by 5pm Tuesday 28 January 2020**

For assistance please contact Health Consumers Queensland via consumer@hcq.org.au or by phone on 07 3012 9090.

**Consumer Application Form**

**Queensland’s System for real-time reporting for Monitored Medicine system, QScript - Application for Consumer Reference Group and public facing videos**

Full name:

Preferred phone number:

Email:

Postal address:

Postcode:

* By completing this application, I consent for my details to be added to the Health Consumers Queensland network database YES | NO
* I would like to receive email updates from Health Consumers Queensland YES | NO
* Are you happy for Health Consumers Queensland to share this form with Queensland Health as part of the process for this application? YES | NO
* Would you like us to retain this application for future vacancies? *(Applications not retained are destroyed once the application process is complete.)* YES | NO

Please highlight any group you identify as being a part of:

* Living with a disability/chronic condition
* Caring for someone with a disability
* Physically isolated or transport disadvantaged
* Culturally or linguistically diverse
* From a non-English speaking background+

Do you identify as: Aboriginal | Torres Strait Islander | Both | Prefer not to state

Are you a: Consumer | Carer

Please highlight any group you identify with or have a lived experience of:

* Persistent pain
* Anxiety
* Sleep problems
* Attention Deficit Hyperactivity Disorder (ADHD)

Age range: 16-24 25-29 30-39 40-49 50-59 60-69 70+

Please describe any support you need to take part in this activity *(examples include support person, hearing loop, dietary requirements)*

*Your responses to the following questions only need to be a brief sentence or two*

* Please describe your experience as a health consumer representative including committees, focus groups, surveys, governance roles, etc.

*Tip: Past consumer representative positions that have similar requirements to the opportunity you’re expressing interest in. Give an indication of how long each position was for, and any relevant highlights.*

* **Please describe any connections you have to your community (e.g. networks, groups)***Tip: Think about how this relates to the role you’re applying for.*
* Please describe your interest in monitored medicines?

*Tip: Although this section usually requires the longest response, try to keep it concise. Things to consider focusing on here include:*

* *any past lived experience that shows your understanding of the topic, or*
* *your understanding of the social/health/economic implications of the topic/condition, or*
* *Any systems change that you have identified that will improve care for health consumers, and possible strategies you could share to affect that change.*